

Protecting Our Global Community of Customers

MyTMM

TMA's Claims Management System

(Partner of your risk management effort)

MyTMM is Tokio Marine America's Web Based application that provides our Clients with the ability to review loss information, report losses, generate reports, conduct trend analysis, and more. MyTMM is provided as a value added service to our Customers and Producers at no additional cost.

Dashboard

Claim Detail Search - Our Quick Search service is a great way to retrieve claim detail, adjuster notes, payment transactions, and accident facts on one or many claims with similar attributes.

Key Performance Indicators - These reports bring targeted information to every user's personal page.

Online Claim Reporting - Access to state specific on-line First Notice of Loss forms including FED OSHA log integration.

Loss Run Wizard - The loss run wizard allows users to effortlessly schedule a Loss Run report to be delivered by email at a specified frequency.

Security

MyTMM utilizes several security measures to provide secured online data to our customers. Individual Sign On and Password Protection; Inactivate Session Time Out; 3 failed login attempt protection; and Daily Data Verification.

Support

Knowledgeable and Dedicated Staff is available to answer your questions via our toll free hotline and by email. A range of training options are available. Contact MyTMM Customer for more information.

Phone: (888) 854-8782
E-mail: cs.mytmm@TMAmerica.com

Reporting Tools

MyTMM is a robust and comprehensive reporting tool and analysis engine. With dozens of standard report templates as well as the capability to create custom reports.

MyTMM can deliver all of your reporting and analysis needs.

- Dozens of Pre Built Report Templates
- Customized /Ad Hoc Capability
- Analysis/Trending
- Reports On Demand or by Schedule
- Multiple formats: Excel, PDF, HTML

